



## Terms and Conditions for Studio Apartments

### *Studio Apartment facilities:*

- Studio A** This is a first floor one bedroom apartment with queen sized bed. There is a bathroom with shower, toilet, sink, washing machine and dryer. Hairdryer provided. The living area has a plasma TV and DVD player, 2-seater sofa or 2 lounge chairs, desk space, a full kitchen with 4 ring hob, oven, microwave, fridge freezer and dishwasher. An iron and ironing board are also provided. Cable broadband Internet access is available at a charge.
- Studio B** This is a second floor two bedroom apartment, both with queen sized bed. Each bedroom has its own desk space. There is a shared bathroom with one shower, sink and toilet. Hairdryer provided. A small living area provides you with a plasma TV and DVD player, a 2-seater sofa or 2 lounge chairs, a fridge and tea and coffee making facilities. An iron and ironing board are also provided. Cable broadband internet access is available at a charge. NOTE: This apartment has no kitchen or laundry facilities

The studio apartments are located 200 metres from the Mawson Lakes hotel, at 18 –22 Hurtle Parade. Check in and key collection is at the main hotel and directions to the apartments will then be given. The apartments are on the first and second floor. Access is only via stairs – there are no lifts.

### *Your arrival and departure:*

To make a booking at the hotel, we require credit card details and we request that you read and fully understand all the details that follow.

CHECK IN        from 2pm  
CHECK OUT      by 10am

On arrival at the hotel, your accommodation needs to be paid in full. We also require a valid form of ID from at least one guest. For long term guests, weekly payments may be accepted with prior arrangement.

If you are paying in cash, you will also need to leave a \$200 deposit with reception, which will be returned to you on departure after your room has been checked by our housekeeping team.

### *Car parking:*

The studio apartments have limited secure courtyard parking. There are 12 spaces for 26 apartments and therefore parking is allocated on a first come, first served basis. Parking access is via remote only. These are available from reception.

If you do not have a remote, please do not park inside the gate, as you will not be able to exit the parking area. You are welcome to use the main hotel parking area or use on-road spaces – watch for any restrictions.

### *Occupancy:*

The maximum number of people accommodated by studio A is 2 persons – 1 queen bed  
The maximum number of people accommodated by studio B is 4 persons – 2 queen beds

Unfortunately, there is no possibility of single beds or rollaways in any of the apartments. Cots are also not available.

### *Smoking*

All the apartments and the communal balcony area are non-smoking areas.

You are welcome to smoke on the balcony in the studio A. However, please ensure you keep the balcony door closed and use the ashtray provided. Excess cleaning charges apply if you smoke inside the apartment.

### *Amenities provided:*

The apartments are provided with towels for the duration of your stay. These are changed twice a week for long stay guests.

All guests are provided with one starter pack of toiletries including shampoo, conditioner, shower gel, toilet tissue, dishwashing powder and laundry detergent.

Once the starter pack has been used, you are required to purchase your own. This can be done at local stores or from our housekeeping team. Our price list can be found in all of the apartments.

### *Kitchen facilities:*

Studio A has full kitchen facilities. All pots, pans, utensils, cutlery and crockery are provided.

On your departure, you are asked to leave the kitchen in a similar state to how it was found. All dishes are to be washed and worktops, stove and oven to be left clean.

Excess cleaning charges will apply should the kitchen be left in an unreasonable state.

Studio B has no kitchen facilities. Cooking of any sort is not permitted in these apartments due to fire regulations and lack of adequate ventilation.

### *Housekeeping Services:*

Stays of 3 nights or more receive a mid-stay mini service. For those guests staying at least 5 nights, a full housekeeping service is offered once a week, along with the mini service once a week. Any extra services requested, will incur an extra charge. Guests are required to keep apartments in an adequate state of cleanliness throughout their stay.

On your departure, should the condition of the apartment require cleaning over and above our standard time, additional cleaning charges of \$25/hour will be incurred.